

March 26, 2020

I wanted to reach out to reassure you that we remain committed and available to support you and your financial needs. Oklahoma Central is delivering essential products and services during the COVID-19 pandemic. At times like this, it is critically important that you know we are here and continue to assist you.

As has been the case for many years, Oklahoma Central is financially strong and sound. Entering this crisis on such a strong financial footing should reassure you that we will be here throughout this crisis to act as your financial partner.

Even in normal circumstances, our products and services are critical to your financial well-being. We also understand that during the current times, your needs may be greater than normal. We are currently operating with a few branches closed temporarily - but rest assured, staff is on hand to help whether in a drive-thru or by phone. Many of our front-line staff are on the phones addressing your needs that are critical to you and your financial well-being.

We can confirm that Oklahoma Central is viewed as “essential and critical” to our members based on orders/directives recently announced from state and local governments. Also, Oklahoma Central is classified as a critical service by the U.S. Department of Homeland Security under the Critical Infrastructure Sectors guidance whose recent memorandum is forming the backbone of many state and local orders.

**In short, we are being encouraged to continue serving our members and community as we do today.**

It is an acute responsibility, as our essential products and services continue to support you and small businesses that must continue to maneuver financially during this pandemic.

Please note, that we are taking several added precautionary measures as directed by government and health professionals and are working to ensure we can continue supporting you – our members – and our communities as we work through this unprecedented time together.

If you have any questions, contact the call center who is ready to assist you at 918.664.6000. Also, the latest information can always be found at [OklahomaCentral.CreditUnion](https://www.oklahomacentralcreditunion.com).



Sincerely,



Gina Wilson  
President & CEO  
Oklahoma Central Credit Union